

# CNB Coronavirus Update

## Lobby Closure Notice

City National Bank has been closely monitoring the precautions from the Centers for Disease Control and Prevention for the Coronavirus (COVID-19). We care about the health and safety of our customers and employees and have decided to take some additional safety measures to help slow the spread of the virus. Social distancing is the only way to stop the virus from spreading, so we have decided to close our lobby access at all locations effective March 19, 2020. We are still here to serve -- just at a distance. Our staff will be available to schedule an appointment for a new debit card, access to safe deposit boxes and mortgage or commercial loan needs. Call us at 618-524-2161 or 618-524-2162.

Social Distancing saves lives and we are doing our part to help control the curve of spreading the coronavirus by encouraging the use of our additional banking services:

- ❖ **CNB Debit Card:** Keep your hands clean and your money secure with the use of your CNB Debit Card. *To report a lost or stolen debit card call (844)-202-5333 and press option 1 when prompted.*
- ❖ **Digital Banking:** Our Online/Mobile Banking solutions make it easy to bank from anywhere. You can check your activity, transfer money, and pay bills. Our mobile app allows the same access as online banking with the addition of mobile deposits. Deposit checks from anywhere. To enroll visit us at [www.cnb-metropolis.com](http://www.cnb-metropolis.com). To download our mobile app visit your app store and search for **CNB-Metro**.
- ❖ **Text Message Banking:** Text Message Banking is available to any cell phone that has text message capabilities. Register for this service in Online Banking by clicking on Additional Services. Find the Mobile Banking & Alerts tab and complete the required information. Once registered you can access your account information by texting to **454545\***.
- ❖ **Anytime Info Line:** You can review your checking, savings and loan account information and transfer money through our Anytime Info Line: (800)-433-2983.
- ❖ **ATMs:** Need Cash? We have Ten (10) ATM locations to better serve you. Three (3) of the ATMS allow you the capability to make deposits. For a complete listing, please visit us at [www.cnb-metropolis.com](http://www.cnb-metropolis.com).

City National Bank understands the severity of how much this epidemic has impacted our community both financially and emotionally. We are here to offer any financial solutions to assist in your situation. Most importantly, we are committed to serving this community today, just as much as we have been for the last 113 years. Together we will grow and recover from the crisis that has affected not only our community, but also our country.

We are in this together, look out for those who are most vulnerable and pray for one another.

God Bless!



Your neighbors and friends at City National Bank

