

# PROTECT YOURSELF AGAINST CORONAVIRUS

City National Bank cares about the health and safety of our customers and employees and our community in which we serve. As the concerns of the coronavirus grow, we are closely monitoring the precautions provided by the Centers for Disease Control and Prevention (CDC). We have taken some additional safety measures to help slow the spread of the virus.

## Safety and Precautionary Measures

We have taken proactive steps in educating our employees by providing hygiene-related preventatives recommended by the CDC. At each location, we have hand sanitizer, disinfectant spray and disposable gloves for use. Employees have been instructed to avoid shaking hands in order to lessen the spread of germs. CNB is also implementing additional cleaning practices within both of our locations. We have encouraged all employees who experience cold or flu symptoms or individuals who may eventually be diagnosed through testing with COVID-19 to stay home and follow the CDC's instructions.

We are not closing our doors but we do encourage the use of use of our full-service drive throughs, which are open Monday-Friday 8 a.m. to 6 p.m. Some additional 24/7 account access options to help prevent the spread of germs:

- ❖ **CNB Debit Card:** Keep your hands clean and your money secure with the use of your CNB Debit Card. To report a lost or stolen debit card call (844)-202-5333 and press option 1 when prompted.
- ❖ **Digital Banking:** Our Online/Mobile Banking solutions make it easy to bank from anywhere. You can check your activity, transfer money, and pay bills. Our mobile app allows the same access as online banking with the addition of mobile deposits. Deposit checks from anywhere. To enroll visit us at [www.cnb-metropolis.com](http://www.cnb-metropolis.com). To download our mobile app visit your app store and search for **CNB-Metro**.
- ❖ **Text Message Banking:** Text Message Banking is available to any cell phone that has text message capabilities. Register for this service in Online Banking by clicking on Additional Services. Find the Mobile Banking & Alerts tab and complete the required information. Once registered you can access your account information by texting to **454545\***.
- ❖ **Anytime Info Line:** You can review your checking, savings and loan account information and transfer money through our Anytime Info Line: (800)-433-2983.
- ❖ **ATMs:** Need Cash? We have Ten (10) ATM locations to better serve you. Three (3) of the ATMS allow you the capability to make deposits. For a complete listing, please visit us at [www.cnb-metropolis.com](http://www.cnb-metropolis.com).

We are compassionate about our community, customers and our staff and hope that you and your families are taking the appropriate steps to stay safe. We will continue to monitor this situation and will update you with any additional actions that we deem necessary to help limit the spread of the virus. We appreciate your business and the opportunity to serve you.

